

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Applicant:	§	
	§	
MICHAEL KAGAN ET AL.	§	Confirmation No. 1934
	§	
Serial No.: 10/052,435	§	
	§	
Filed: January 23, 2002	§	Group Art Unit: 2151
	§	
For: HANDLING MULTIPLE	§	Attorney
NETWORK TRANSPORT	§	Docket: 3091/21
SERVICE LEVELS WITH	§	
HARDWARE AND	§	
SOFTWARE ARBITRATION	§	
	§	
Examiner: Glenford J. Madamba	§	

Commissioner for Patents  
Alexandria VA 22313-1450

**RESPONSE**

Sir:

This is in response to the United States Patent and Trademark Office Action mailed July 11, 2008, which response is being made on or before January 11, 2009 and for which an extension fee of \$555 is due. Please amend the above-identified application as follows: